

TEJASWIJAIN

UX RSEARCHER & UX/UI DESIGNER

PROFILE

As a UX Designer with 4+ years of experience, I specialize in delivering user-centered design solutions grounded in thorough research, usability, and accessibility principles. I am committed to making design decisions that meet user needs and business goals, ensuring each project is both intuitive and impactful.

EDUCATION

B.COM (ADVERTISING)

Sarojini Naidu Govt. College | 2015-2018

M.VED - VISUAL EXPERIENTIAL DESIGN
Unitedworld Institute of Design | 2019-2021

PROFESSIONAL SKILLS

Strong Research Background UX Writing and Content Strategy Wireframing and Prototyping Photography and Visual Storytelling Illustration Skills

LINKS

<u>Portfolio Website</u> <u>Behance Portfolio</u> <u>LinkedIn Profile</u>

PERSONAL DETAILS

D.O.B. 24 April 1997

Contact No. +91 8871938117

Email Address tejaswi.jain97@gmail.com

Address Bengaluru, Karnataka

EXPERIENCE

NET SOLUTIONS, CHANDIGARH (WFH)

Senior UX Analyst | June 2021 (Currently working here)

- Engaged directly with clients to understand and document requirements, conducting qualitative and quantitative user research, including user interviews, surveys, and contextual inquiries, to gather insights and translate them into actionable design artifacts for the project.
- Collaborated with multiple stakeholders throughout the design thinking process, contributing to business and product discussions to align objectives, ensuring a usercentered design approach in all solutions.
- Led the UX team in preparing pre-sales reports, featuring heuristic evaluations, UX audits, and conversion rate optimization (CRO) recommendations for e-commerce platforms, driving improvements in user engagement and conversion.
- Optimized UX management by developing a comprehensive UX strategy for the organization, which served as a framework for all UX designers to follow, enhancing file management, wireframing, and prototyping practices.
- Worked within the Agile methodology, actively participating in zero-sprints to integrate user research and continuously refine designs through iterative processes.
- Utilized a variety of user research methods, including persona development, information architecture, journey mapping, A/B testing, and usability testing, to deliver relevant, reliable solutions, while leveraging design systems to ensure consistency across projects.

THE OPTIMIST CITIZEN, BHOPAL (INTERNSHIP)

Graphic designer and Editor | January 2021

THE BANYAN TEE, BHOPAL (INTERNSHIP)

Graphic Designer | October-November 2020

SOFTWARES

FIGMA
ADOBE XD
ADOBE ILLUSTRATOR
ADOBE PHOTOSHOP
ADOBE AFTER EFFECTS

Master skill level
Intermediate skill level
Intermediate skill level
Intermediate skill level & digital painting
Beginner skill level